

# CSR by Etik Ouest

Etik Ouest: a accountable partner

- Formalized processes
- ISO 9001, ISO TS 16949 standards and quality management roll-out
- Efficiency
- Continuous Improvement / LEAN Management
- Purchasing and stock control optimization
- Sales force in close relation and committed to customers
- Customer care management
- Financial stability and long-lasting company
- Steady growth

Business  
responsability

Society  
responsability

Environment  
responsability

- Ethical company
- Gender and social parity
- Care for worker's needs and expectations
- Integration programme
- Skills development
- Acknowledgement and enhancement
- Good working conditions / Well-being
- Comfort and ergonomics
- Safety at work
- Internal communication
- Commitment and empowerment
- Efficient organization

- In compliance with current regulations
- Energy control and optimization
- Sustainable approach
- Packaging weight reduction
- Waste management and compacting
- Selective sorting
- Consumer care HACCP / BRC IoP