

# CSR by Etik Ouest

Etik Ouest : an environmentally responsible partner

## ECONOMIC

### 1- Quality / continuous improvement

- Work organisation
- Deployment of quality systems BRCGS, ISO 9001, IATF 16949, Qualétiaq' and Quality Policy
- Continuous improvement

### 2- Respect for customers

- Attentiveness / availability / proximity
- Customization of the product
- Service

### 3- Respect for partners

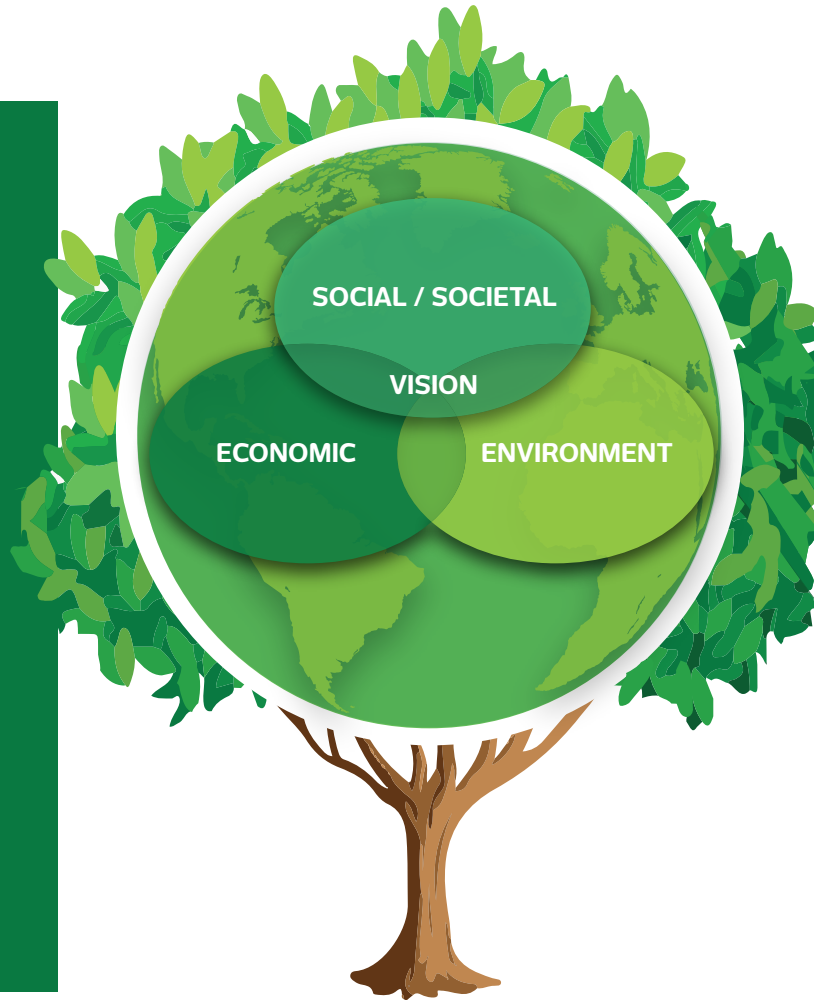
- All stakeholders together

### 4- Responsible purchasing

- Efficient purchasing policy
- Responsible purchasing

### 5- Economic performance

- Sustainability
- Financial stability
- Investments
- Growth



## SOCIAL / SOCIÉTAL

### Values

- Actor on the territory
- Ethics
- Parity / Diversity
- Attentiveness / availability
- Support and training
  - Integration program
  - Skills development
  - Empowerment
  - Career path
- Caring management
- Social upgrading
- Well-being / Life quality at work
- Communication / Transparency

## ENVIRONMENT

- Regulatory compliance
- Controlled & efficient use of energies
- Environment protection
- Packaging weight decrease
- Waste management, sorting and compacting
- Consumer protection : HACCP
- Sustainable development / Circular economy
- Responsible production
- Materials' recyclability / compostability
- Product lifecycle